



From the CEO—upcoming conferences

Segla will be sponsoring two key events in May and June of 2009.

2nd Annual Lean Six Sigma Laboratories conference will be focusing on Lean Six Sigma to improve both business (cost & time) and analytical/scientific (quality) systems in the laboratories.

This conference will be held May 18-19 at the Rendezvous Hotel in Melbourne and will discuss best practices and case studies of laboratories, with dedicated streamed sessions for heavy industry vs. life sciences and FMCG to better identify and address industry-specific challenges and needs, leading to improvements in product quality and turnaround time, with the ultimate aim of achieving greater cost reduction, increased operational productivity and competitive advantage.

12th Annual Process Excellence '09 Summit will be held June 24-25 at the Sofitel Wentworth, Sydney. Process Excellence '09 will give you the information and knowledge you need to ensure you are fully optimising process improvement (including Lean and Six Sigma). This is crucial to maximise productivity, efficiency, customer service and cost savings.

As a sponsor of these events Segla is able to secure a discount of up to 15%. Contact us at newsletter@segla.com.au to find out more information.

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Issue 1**

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Training Schedule:

All public courses, by state, may be viewed via our web site:

<http://www.segla.com.au/Training/>

Overview:

If you require information or feel that we may assist your company further please e-mail us at:

[e] training@segla.com.au

SPC XL and DOE Pro Software upgrades

SPC XL has been updated to version 2.32.0092. To check the version of SPC XL you currently have installed select "SPC XL" – "About SPC XL" from the menu bar. If you would like to download the upgrade follow the link:

http://www.sigmazone.com/SWUpdate/SPCXL_Update.aspx

Follow the steps on the screen and a link to download the upgrade will be sent to you via email. You will need your SX Serial number to download the upgrade.

DOE Pro XL has been updated to version 2.33.0050. To check the version of DOE Pro XL you currently have installed select "DOE PRO" – "About DOE PRO" from the menu bar. If you would like to download the upgrade follow the link:

http://www.sigmazone.com/SWUpdate/DOEProXL_Update.aspx

Follow the steps on the screen and a link to download the upgrade will be sent to you via email. You will need your DP Serial number to download the upgrade.

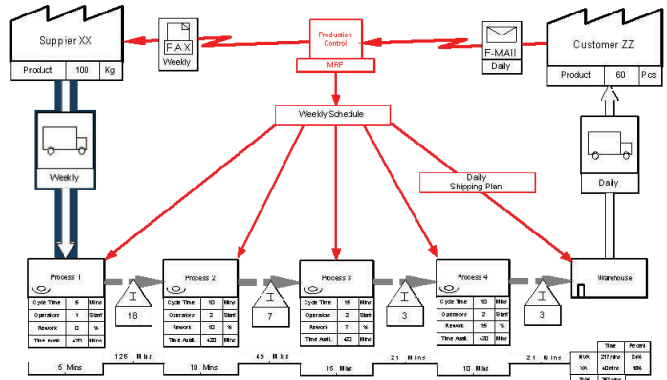
Value Stream Mapping

A value stream consists of everything which is value adding and non-value adding and which makes the transformation from raw materials and information to what the customer is willing to pay for.

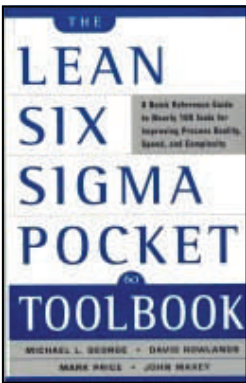
Value Stream Mapping (VSM) is an important step when conducting business improvement activities in that it enables an organisation to gain clarity of its processes and any inherent inefficiency that exists within. Greater visibility of course, allows an organisation to establish a clear, consistent and measurable direction for its process improvement efforts, thus ensuring these efforts have a direct impact upon the business.

VSM allows an organisation to capture and document each process step of a given value stream. VSM differs significantly from tools such as process mapping or flow diagrams because this methodology enables the capture of both material and information flows and the clear identification of the value-added versus non-value added wastage that can occur in any product group's value stream. Taking a value stream perspective means working on the big picture, not just individual processes. It is about improving the whole supply chain, not just optimising the parts.

Current State Map – Company XYZ



Online Bookstore - What's Hot!



The Lean Six Sigma Pocket Toolkit blends Lean and Six Sigma tools and concepts, providing expert advice on how to determine which tool within a "family" is best for different purposes.

Packed with detailed examples and step-by-step instructions, it's the ideal handy reference guide to help Green and Black Belts make the transition from the classroom to the field. This hands on reference groups tools by purpose and usage and offers a quick, easy reference on using the DMAIC improvement cycle.

With The Lean Six Sigma Pocket Toolkit, you'll discover how to propel your organisation to new levels of competitive success-one tool at a time.

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Need help with your continuous improvement initiatives?

Our client's rate Segla as one of the pre-eminent Australian training and consulting providers. Proudly we are dedicated to being the supplier of choice when it comes to delivering business efficiency solutions utilising Six Sigma, Lean and other continuous improvement methodologies.

From developing complete training strategies, providing implementation assistance and support or through conducting specific assessments, we are able to help your business effectively identify and implement continuous improvement solutions.

We offer tailored training programs and supporting consulting services in the following areas:

*Green and Black Belt Certification, Lean Six Sigma for Champions, Lean Manufacturing, Value Stream Mapping (VSM), Kaizen Blitz & 5S, Statistical Process Control (SPC), Design of Experiments (DOE), Project Management Planning

*Competitive Manufacturing Certificate III, IV & Diploma

Contact us should you wish to discuss how we may help you with your business improvement initiatives.

