

## Introduction to Lean Six Sigma

---

**Lean Six Sigma is a methodology focused upon understanding the customer needs, the disciplined use of facts, data and statistical analysis and a constancy of purpose when managing, improving and reengineering business processes. Whilst traditionally qualified Green and Black Belt members lead specific continuous improvement projects the bulk of the investigations, measurements and solution development will be undertaken by the employees of the organisation.**

This Introduction to Lean Six Sigma course is for anyone within an organisation tasked with contributing to change programs aimed at delivering improved productivity, quality, service delivery and costs within their work area.

### Course Features

- A one-day workshop designed to give project team members an overview of the Lean Six Sigma methodologies and how they are applied within a project.
- The course demonstrates through the application of various interactive exercises how to apply Lean Six Sigma within a workplace to improve an organisations performance.

### Key Topics

- The fundamental concepts of Lean and Six Sigma.
- Customer Centred Focus.
- The roles of Six Sigma Teams.
- The differences between Lean Six Sigma and other Quality Improvement initiatives.
- Value adding verses non-value adding.
- An introduction to the role of Kaizen Blitz and 5S programs.
- Basic Process Mapping.
- Root cause identification using Cause & Effect Diagrams.
- Reduction of variation through the implementation of SOP's..

### Who Should Attend?

Members of a project team and any personnel who are tasked with contributing to change programs aimed at delivering improved productivity, quality, service delivery and costs.

External 1 Day

On-Site 1 Day

### Corporate Headquarters

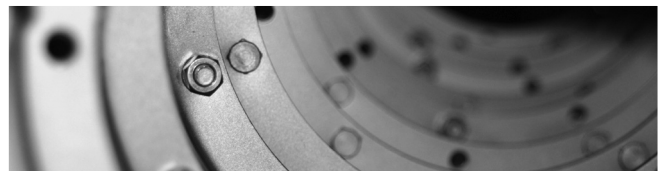
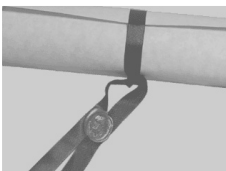
Level 57, MLC Centre, 19-29 Martin Place, Sydney NSW 2000, Australia

### General Enquiries (Australia)

Phone: 02 9238 6185 Mobile: 0417 408 366 Fax: 02 8765 8816

Email: [training@segla.com.au](mailto:training@segla.com.au)

[www.segla.com.au](http://www.segla.com.au)



Reduced cycle times • Improved productivity • Increased equipment capacity • Business growth and increased profitability